tap TENANT ASSISTANCE PROGRAM

PERMIT TO WORK

EVERY CONTRACTOR. EVERY PERMIT. EVERY BUILDING.

TAP is the digital permit-to-work and contractor compliance platform for commercial property. Contractors apply in minutes, approvers decide with the full picture, and every step is on record.

1,850
commercial properties run their permits on TAP

24,000
permits managed through TAP every year

5 clicks
to raise a repeat-visit permit under a Master Permit

WHY PROPERTY TEAMS CHOOSE TAP

SAFER

Hazards surface automatically for the exact zone being worked on, so nothing is missed at approval.

SIMPLER

No paper, no chasing. Contractors apply from any device; approvers decide in clicks, not hours.

SMARTER

Every permit becomes data: approval times, rejection trends and contractor performance by building.

TWO TOUCHES FOR YOUR TEAM. A FULL AUDIT TRAIL FOR EVERY JOB.

Contractors do the data entry. Your team approves and closes. Everything in between is checked, logged and visible.

01

Request

The contractor raises the permit on a tailored template with mandatory fields. The Stacking Plan pins the exact location.

02

Approve

Hazards in that zone surface automatically, and clashing permits are flagged before you sign off.

03

On site

Operatives check in by QR code. If no one has arrived an hour after the start time, the FM is alerted.

04

Close and report

Close out with photos and notes. Every permit feeds your reporting and Contractor Performance Scores.

BUILT IN, NOT BOLTED ON

STACKING PLAN

Structured, zone-based location selection. Pick the floor and area, and the hazards recorded there are raised automatically.

MASTER PERMITS

Approve repetitive works once a year. Each worker accepts the RAMS, and every visit generates its own permit in five clicks.

VISITOR MANAGEMENT

Attendance is part of the permit. With 1 in 6 permits involving lone working, you always know who is on site.

CONTRACTOR SCORING

Our Contractor Performance Scoring framework shows which firms work safely, submit well and deliver — across your portfolio.

SINGLE SIGN-ON

Microsoft Entra ID integration lets your team sign in with the credentials they already use. No extra passwords to manage.

WORKS ON ANY DEVICE

A Progressive Web App: nothing to install, nothing to update. Open it on site from a phone and it simply works.

COMING SOON · AI ASSISTANT

MEET NELSON

Coming soon: Nelson is TAP's AI assistant, built into the permit workflow. It will read the paperwork, spot the gaps and ask the right questions, so your approvers can focus on the decision.

Reviews the RAMS

Checks that every hazard in the Risk Assessment is actually addressed in the Method Statement.

Suggests permit categories

Reads the task description and proposes the right categories for the contractor to confirm.

Prompts, never decides

Advisory only. Nelson raises questions for the approver; the approver makes the call.

Governed by design

Rule changes are logged, and every permit records the rules it was judged against.

COMPLIANCE YOU CAN EVIDENCE

- Reviewed against the HSE's permit-to-work principles
- Time-stamped audit trail for every permit, person and decision
- Records retained in line with the Limitation Act 1980 and COSHH and asbestos obligations

INSIGHT FROM EVERY PERMIT

- Approval times and rejection rates, by building and by team
- Portfolio risk profiles showing where high-risk work happens
- Analytics you won't get from a CAFM add-on or a paper system

> **Tried and tested across multiple deployments, with a reputation for reliability, ease of use, and delivering on promised outcomes.**
>
> Stuart Ross, Delivery Lead, Olympia London

SEE TAP ON YOUR BUILDINGS

Book a 30-minute demo. We'll set it up around a real property of yours.

www.tap-in.co.uk/permits
hello@tap-in.co.uk
0800 865 44 50